				Development/ Design	Operations/Safety	Marketing/Sales	Management/ Legal	Operations/ Maintenance	Training/ Staff Development	Revenue	Public Sector	Resort			
	TIME	SESSION	LOCATION	۵	0pe	Mai	Ĕ	οΣ	Staff		P				
Sunc	day, October 22, 20	123													
	8:30 a.m 6:30 p.m.	Aquatic Facility Operator (AFO) Certification Course (Day 1 of 2)	214					•							
	8:30 a.m 6:30 p.m.	Certified Pool Operator (CPO) Certification Course (Day 1 of 2)	215-216					•							
	10:00 a.m 7:00 p.m.	Ellis & Associates Lifeguard Instructor Licensing Program (Day 1 of 3)	Off-Site		•										
Mon	day, October 23, 2			<u> </u>				<u> </u>							
	8:30 a.m 6:30 p.m.	Aquatic Facility Operator (AFO) Certification Course (Day 2 of 2)	214					•							
	8:30 a.m 6:30 p.m.	Certified Pool Operator (CPO) Certification Course (Day 2 of 2 & Blended Course)	215-216					•							
	9:00 a.m 9:00 p.m.	Ellis & Associates Lifeguard Instructor Licensing Program (Day 2 of 3)	Off-Site		•										
Tues	day, October 24, 2														
	9:00 a.m 5:00 p.m.	WWA University: Waterpark Design, Development & Expansion Workshop	206	•											
	9:00 a.m 5:00 p.m.	WWA University: Food And Beverage School	208-209			•				•					
	9:00 a.m 5:00 p.m.	WWA Advanced Water Quality Certificate Course	214		•			•							
	9:00 a.m 5:00 p.m.	WWA University: Waterpark Maintenance School	215-216					•							
	9:00 a.m 5:00 p.m.	WWA University: Ready, Set, Go! A Guide To Getting Started Workshop	217-218				•								
	9:00 a.m 5:00 p.m.	StarGuard ELITE Lifeguard Supervisor Course	223		•										
	9:00 a.m 7:00 p.m.	Ellis & Associates Lifeguard Instructor Licensing Program (Day 3 of 3)	Off-Site		•										
	1:00 p.m 6:30 p.m.	WWA Annual Golf Tournament At Lakewood Golf Club	Off-Site			1	NETWO	RKING	EVEN						
	5:00 p.m 6:00 p.m.	WWA University: Waterpark Design, Development & Expansion Workshop	207		WORKSHOP RECEPTION										
		Reception (Workshop Attendees Only)	207			VV	UKKSI	IOP KE	CEPTIC	/IN					
Wed	Inesday, October 2 7:30 a.m 8:30 a.m.		203				OMM	TTEE N	(CCTINI	^					
H	7:45 a.m 8:30 a.m.	Safety Committee Meeting (Active Committee Members Only)			COMMITTEE MEETING COMMITTEE MEETING										
<u> </u>	8:00 a.m 8:30 a.m.	Resort Committee Meeting (Active Committee Members Only)	205						IEETIN						
H	8:45 a.m 9:45 a.m.	Public Sector Committee Meeting (Active Committee Members Only)	206-207				.CIVIIVII	I I E E IV	IEEIIIV	J					
	8:45 a.m 9:45 a.m.	How To Create And Leverage Short Form Video Content Interim CDC Guidance For Surf Venues	208-207		•	•					\vdash				
H	8:45 a.m 9:45 a.m.	How To Create Usable Maintenance And Capital Improvement Plans	210					•			•				
							•	•							
H	8:45 a.m 9:45 a.m. 8:45 a.m 9:45 a.m.	Sink Or Swim: How To Navigate Legal And Operational Issues And Stay Afloat	215-216 217-218		•		•								
		Smaller Park Meeting					•								
	8:45 a.m 9:45 a.m.	The Evolution Of Next-Level Waterpark Theming And Design	220-221	•							<u> </u>				
	10:00 a.m 11:15 a.m.	Dive Into Success: New And Improved Strategies For Group Sales And Birthday Parties	206-207			•		-		•					
	10:00 a.m 11:15 a.m.	Managing Aquatic Related Emergencies – A Full Lifecycle Approach To Preparedness	208-209					•			 				
	10:00 a.m 11:15 a.m.	Waterpark Engineering For Risk Mitigation And Operations Brand Mindful Litigation Strategies In The Era Of Cancel Culture	210 215-216				•	•			 				
-	10:00 a.m 11:15 a.m.		217-218						•						
	10:00 a.m 11:15 a.m.	Do You Need A Hammer Or A Socket Wrench? Lessons Learned In Leadership	220-221						•		•	•			
	10:00 a.m 11:15 a.m.	Creating Waves: A Conversation About Surf	THE GREAT HALL	•		ORE	MING	CENIED	AI CEC	ION					
	11:30 a.m 12:30 p.m.	Opening General Session WWA Trade Show	Exhibit Hall		OPENING GENERAL SESSION TRADE SHOW										
	12.20 n m 4.20 n	VVVA HAUE SHOW	I EXHIDIT HAII				NETWORKING EVENT								
	12:30 p.m 6:30 p.m.		Evhihi+ Uall				M + 47 7/4	TOWNY	EVEN						
	12:30 p.m 2:30 p.m.	Trade Show Lunch Day 1	Exhibit Hall												
	12:30 p.m 2:30 p.m. 3:00 p.m 4:00 p.m.	Trade Show Lunch Day 1 Chat With Committee Members - Education, Marketing and Resort	Booth 1029				СОМІ	MITTEE	CHAT						
	12:30 p.m 2:30 p.m. 3:00 p.m 4:00 p.m. 4:00 p.m 5:00 p.m.	Trade Show Lunch Day 1 Chat With Committee Members - Education, Marketing and Resort Chat With Committee Members - Government Relations and Public Sector	Booth 1029 Booth 1029				COM	MITTEE	CHAT CHAT						
	12:30 p.m 2:30 p.m. 3:00 p.m 4:00 p.m.	Trade Show Lunch Day 1 Chat With Committee Members - Education, Marketing and Resort	Booth 1029				COMI COMI NETWO	MITTEE MITTEE DRKING	CHAT	ī					

	TIME	SESSION	LOCATION	Development/ Design	Operations/Safety	Marketing/Sales	Management/ Legal	Operations/ Maintenance	Training/ Staff Development	Revenue	Public Sector	Resort	
Thur	Thursday, October 26, 2023												
	8:45 a.m 9:45 a.m.	Creating Sharable Moments And Spaces With Social Campaigns	206-207			•							
	8:45 a.m 9:45 a.m.	Tech Talk 2023	210				•						
	8:45 a.m 9:45 a.m.	Recruiting and Retaining Amazing Team Members	208-209				•		•				
	8:45 a.m 9:45 a.m.	Guest De-Escalation Techniques For Your Frontline And Leadership Team	215-216		•								
	8:45 a.m 9:45 a.m.	Waterpark Resort Roundtable	217-218				•					•	
	8:45 a.m 9:45 a.m.	Creating A Waterpark That Wows	220-221	•									
	9:00 a.m 9:30 a.m.	Supplier & Exhibitor Meeting	205	MEETING									
	10:00 a.m 11:00 a.m.	Keynote Session: Severed Dreams: Reconstructing Your Purpose	THE GREAT HALL	KEYNOTE SESSION									
	11:00 a.m 3:30 p.m.	WWA Trade Show	Exhibit Hall	TRADE SHOW									
	11:15 a.m 12:00 p.m.	Chat With Committee Members - Public Sector, Safety and Technology & Innovations	Booth 1029	COMMITTEE CHAT									
	11:15 a.m 12:00 p.m.	Marketing & Communications Committee Meeting (Active Committee Members Only)	203	COMMITTEE MEETING									
	11:15 a.m 12:00 p.m.	Education Committee Meeting (Active Committee Members Only)	205	COMMITTEE MEETING									
	12:00 p.m 2:00 p.m.	Trade Show Lunch Day 2	Exhibit Hall	NETWORKING EVENT									
	2:15 p.m 3:00 p.m.	Government Relations Committee Meeting (Active Committee Members Only)	205	COMMITTEE MEETING									
	2:15 p.m 3:00 p.m.	Chat With Committee Members - Education and Marketing & Communications	Booth 1029	COMMITTEE CHAT									
	2:15 p.m 3:00 p.m.	Technology Committee Meeting (Active Committee Members Only)	Booth 1029	COMMITTEE MEETING									
	3:30 p.m 4:45 p.m.	Managing, Mentoring And Motivating Your Group Sales Team To Success	206-207			•			•				
	3:30 p.m 4:45 p.m.	Best Practices for Ensuring Food Safety	208-209		•					•	•		
	3:30 p.m 4:45 p.m.	Dispatch Smart: Harnessing Critical Information And Ideas For Success	210		•								
	3:30 p.m 4:45 p.m.	Work With Me, Not For Me	215-216						•				
	3:30 p.m 4:45 p.m.	Exploring The Potential Of Surf Pools In The Waterpark Industry	217-218	•									
	3:30 p.m 4:45 p.m.	Jumping Through Hoops: How Public Sector Waterparks Approach Procurement And Planning	220-221	•							•		
	5:00 p.m 6:00 p.m.	Worst Case Scenario Survival Handbook	206-207					•			•		
	5:00 p.m 6:00 p.m.	Changes To The MAHC Review Process And Notable Change Requests For The 5th Edition	208-209		•								
	5:00 p.m 6:00 p.m.	Create A Facility Operator In-Service Training Program	210						•				
	5:00 p.m 6:00 p.m.	Food And Beverage Trends 2023	215-216							•			
	5:00 p.m 6:00 p.m.	<u> </u>	217-218			•							
	5:00 p.m 6:00 p.m.	Creating Engaging Kids Zones In Waterparks	220-221	•									
Frida	ay, October 27, 20												
	9:00 a.m 10:00 a.m.	Keynote Session: Safety For Effective Leaders: Empowering People To Work Safely	206-207	KEYNOTE SESSION									
	10:15 a.m 11:15 a.m.	Mental Health First Aid	208-209		•							Ш	
	10:15 a.m 11:15 a.m.	It's Not Me, It's You	214						•				
	10:15 a.m 11:15 a.m.	Here's The 4-1-1 On Employing 14 And 15 Year-Olds	215-216				•				•	Ш	
	10:15 a.m 11:15 a.m.	Elevating The Guest Experience Through Special Events And Promotions	217-218			•							
	11:30 a.m 12:30 p.m.	Three Common Email Strategy Flaws And How To Beat Them	208-209			•							
	11:30 a.m 12:30 p.m.	Mistakes, Blunders and Bloopers	215-216		•						•		
	11:30 a.m 12:30 p.m.	Building The Bench: Identifying And Developing Upcoming Industry Leaders	217-218						•				