

WWA40 VIRTUAL EVENT SCHEDULE

FOR MORE DETAILS ON THE VIRTUAL EVENT OR TO GET REGISTERED,
GO TO WWASHOW.ORG OR CALL +1-913-599-0300

All times listed are EDT (GMT-4).

MONDAY

OCTOBER 5, 2020

10 a.m. - 4 p.m.

WWA University: Waterpark Design,
Development & Expansion Workshop
(Optional)

TUESDAY

OCTOBER 6, 2020

10 - 10:15 a.m.

Welcome

10:15 - 11:00 a.m.

Concurrent Sessions

11 - 11:45 a.m.

Featured Presentation: What Medical
Experts Can Tell Us About Waterpark
Operations in 2021

12 - 12:30 p.m.

Daily General Session

12:30 - 1:15 p.m.

Featured Presentation: State of the
Industry & Trends for 2021

1:45 - 2 p.m.

Ask The Experts

2 - 2:45 p.m.

Concurrent Sessions

3 - 3:30 p.m.

Connect & Chat

3:30 - 4:15 p.m.

Concurrent Sessions

4:15 - 5 p.m.

Concurrent Sessions

WEDNESDAY

OCTOBER 7, 2020

10 - 10:15 a.m.

Welcome

10:15 - 11:00 a.m.

Concurrent Sessions

11 - 11:45 a.m.

Featured Presentation: Marketing 2020 –
What In The World Happened & What's
Next In 2021?

12 - 12:30 p.m.

Daily General Session

12:30 - 1:15 p.m.

Featured Presentation: WOW! Service
Excellence Revelations

1:30 - 2 p.m.

Connect & Chat

2 - 2:45 p.m.

Concurrent Sessions

3 - 3:30 p.m.

Ask The Experts

3:30 - 4:15 p.m.

Concurrent Sessions

4:15 - 5 p.m.

Concurrent Sessions

THURSDAY

OCTOBER 8, 2020

10 - 10:15 a.m.

Welcome

10:15 - 11:00 a.m.

Concurrent Sessions

11 - 11:45 a.m.

Featured Presentation: Building &
Maintaining A Positive Team Culture
During Difficult Times

12 - 12:30 p.m.

Daily General Session

12:30 - 1:15 p.m.

Featured Presentation: Operations In A
COVID Environment – Learning From
2020 To Succeed In 2021

1:30 - 2 p.m.

Ask The Expert

2 - 2:45 p.m.

Concurrent Sessions

3 - 3:30 p.m.

Connect & Chat

3:30 - 4:15 p.m.

Concurrent Sessions

